

Ministry of Health and Medical Education  
West Azerbaijan University of Medical Sciences  
Tadbir Clinic and Limited Surgery Center



## Patient Rights Charter

**Axis one:** The patient has the right to receive desired healthcare services.

**Axis Two:** Information must be made available to the patient adequately and appropriately.

**Axis Three:** The patient has right to choose and make free decisions in receiving healthcare services must be respected.

**Axis Four:** The provision of healthcare services should be based on respecting the patient's privacy and adhering to the principle of confidentiality.

**Axis Five:** Access to an efficient system for addressing patient complaints is a patient's right.

Office for healthcare services quality improvement